How to Tell Your Story Without Spilling Your Secret Sauce

PRESENTED BY



JUNE 2023



Today's To-do

Discussion is encouraged.

- Why Say Anything?
- What to Tell
- What to Keep
- Real World Examples
- Questions, Comments, Crowd Wisdom



Who's in the room?

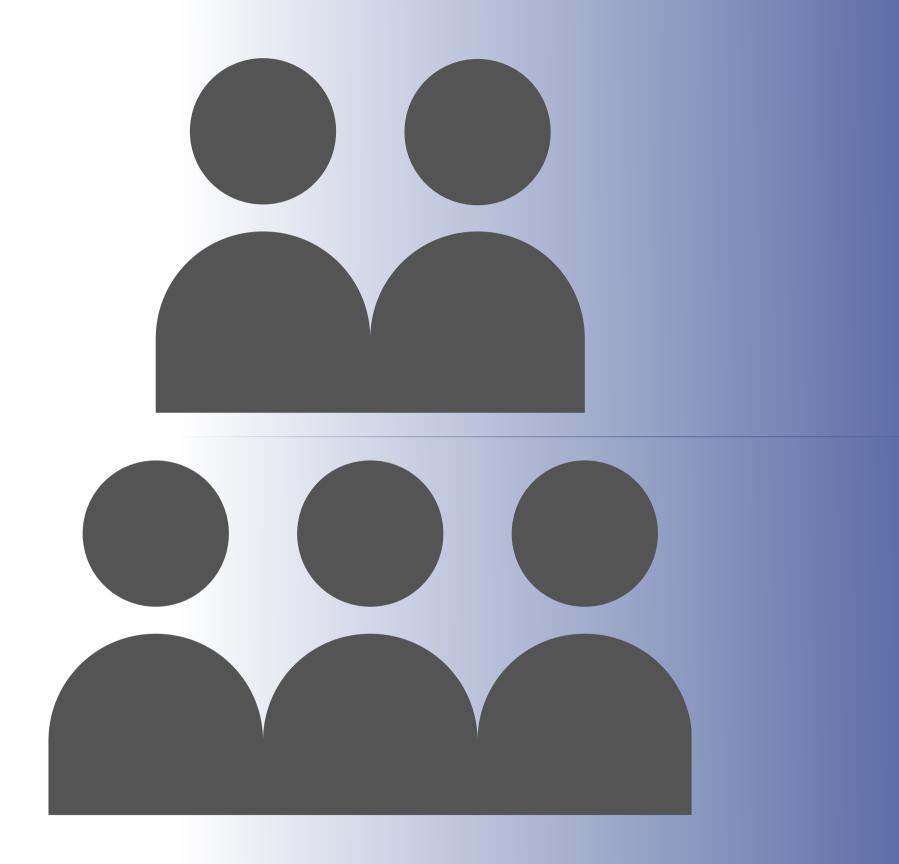
How many years have you been in business?

A. 1-3

B. 4-7

C. 8+

D. 15+



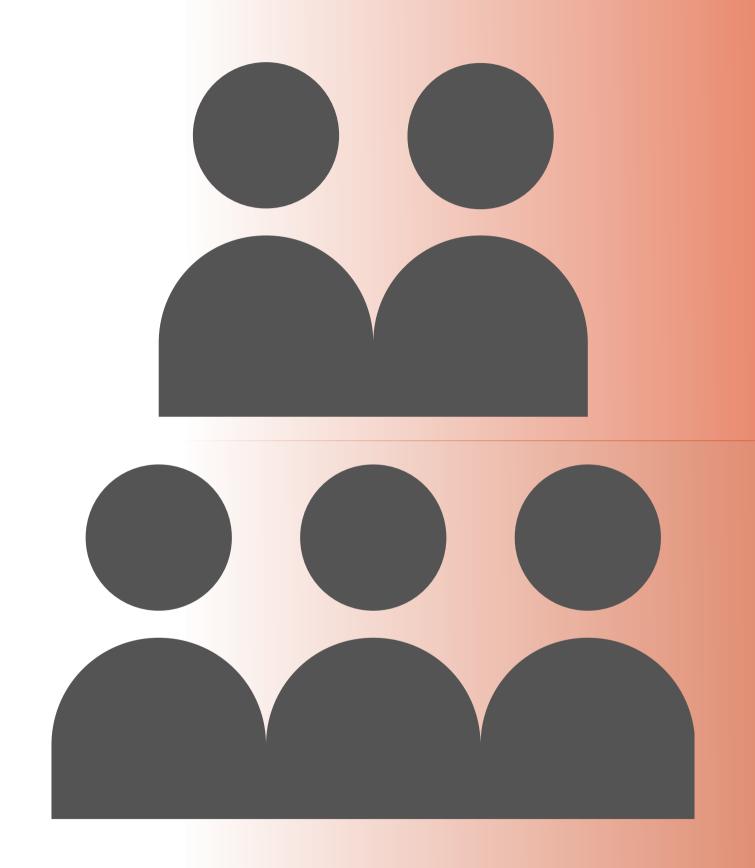
Who's in the room?

Who are your customers and clients?

1.B2B

2.B2C

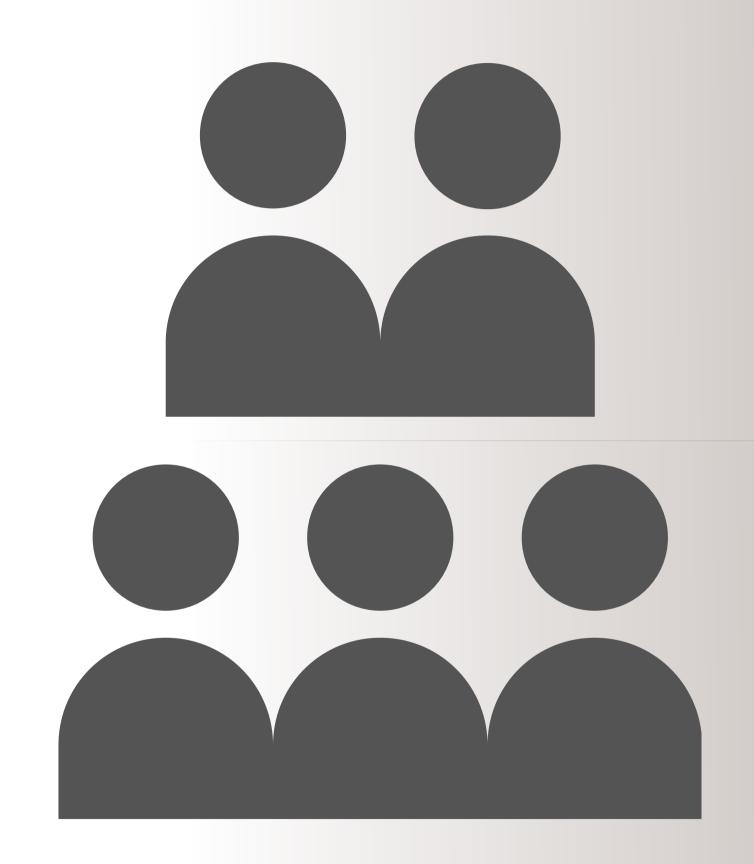
3.B2B and B2C



Who's in the room?

Broadly, what is your business focus?

- 1.SaaS
- 2. Tech that's not SaaS
- 3. Life science
- 4. Engineering
- 5. Academia
- 6. Something else



About your host



JENNIFER OLADIPO

All The Communications

20 years media15 years marketing & comms7 years science + tech focus

JENNO CO.

B2B Content & Strategy

Content strategy and development for passionate companies in technology and life science.



Why should we say anything?

Our product is awesome.

Pretty sure it sells itself.

I'm just here for the snacks.

Our product is awesome.
But, I see your point.
What should we say?



What to Tell

A look + whiff of secret sauce

- Perspecitives on the technology
- Perspectives on the industry
- Your customers' world
- Documented research (yours + others')
- Your team's expertise
- Your processes for gaining expertise
- Competitve advantage relationships



Wow, cool.
We have a lot to share.
Still feels risky, though.



What to Keep

Cautiously spreading the sauce

- Repeatable competitive advantage
- Specific formulas, code, designs, processes
- Executive-only info
- Legal-team only info
- Create a messaging platform



So, we need to think: Will it cost us money, or will it make us money?

Okay, how do we do this?

Real World Sauce



Global Medical Device

Why: legacy product, new audience

What: published research, customer's world,

team expertise

How: blogs, video, social



Identity + Access
Management

Why: small sales pool

What: perspectives on industry

How: trade media articles



Real World Sauce

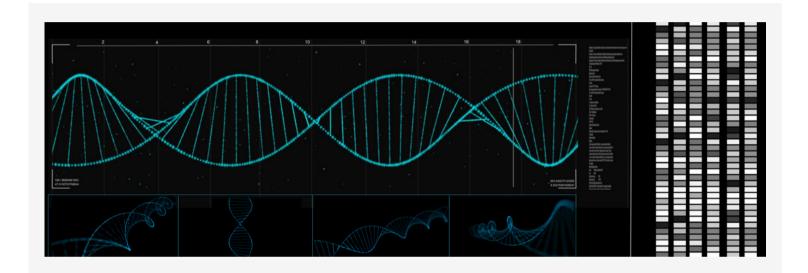


Security Key

Why: legacy product, new audience

What: customer world, industry perspective

How: sales material



Genetic + Epigenetic Sequencing

Why: complete rebrand

What: published research

How: website, video



Real World Sauce



AI Comment Analysis

Why: new application/product

What: customer's world, tech basics

How: digital white paper



Life Science Fluidics, Microfluidics, and Optics

Why: new positioning

What: customer's world

How: interactive quiz



You can do this.

Get excited.

Know that you have lots to share.

Nail down your **what**.

Which subjects are off limits, and which will you focus on? Who's voice(s) will be heard?

Give it the money test.

What are the logical and realistic outcomes of sharing the info?

Look at examples.

Check both large, established B2B technical companies and consumer-oriented.

Go forth without fear.

See what's working and keep optimizing.



Keep in touch

We'd love to talk about all things marketing.

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